



I Year B. A. –Semester – II  
Course II: SOCIAL WORK METHODS

**UNIT - I**

**Working with Individuals:** Case Work- concept and definition, historical development of case work in India. Values and Principles of case work, components of case work – person place, problem. Role of social worker in case work setting – family, school, hospitals, industries and correctional institutions.

**UNIT - II**

**Working with groups:** Group work – historical development, principles, values and skills of group work. Use of group work technique in different fields of social work such as correctional settings, schools and communities. Group dynamics, leadership, conflict and communication.

**UNIT - III**

**Community Organization:** Definition and scope. Community organization as a method of social work. Its relation to other methods of social work. Principles and skills of community organization-resource mobilization, conflict resolution, organizing meetings, report writing, documentation and networking.

**UNIT - IV**

**Social Action :** Meaning definition, scope and principles of social action, various techniques and stages of social action. Social awareness, financial resources, bill drafting and legislation.

**UNIT - V**

**Social work research:** Meaning and scope differences between social work research and social research, stages of social work research. Sampling- definition, types of sampling, advantages and disadvantages of sampling, tools of data collection, questionnaire, interview schedule, observation etc; data analysis and report writing.

**Theory** : 75 marks

**Field Work** (Placements in School settings) : 25 marks

REFERENCE BOOKS :

1. **Perlman, H.H.** - Social Case Work - A problem solving process
2. **Friedlander, W.A.** - Concepts and Methods of Social Work
3. **Ross Murray, G.** - Community Organisation



**MODEL QUESTION PAPER**

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**SECTION – A**

Write Short Answer for any FIVE of the following.  
Each question carries 5 marks.

(5 x 5 = 25 Marks)

1. Components of Social Case Work.
2. Field Work
3. Principles of Group Work.
4. Group dynamics
5. Conflict resolution
6. Documentation and networking
7. Bill drafting.
8. Observation

**SECTION – B**

Answer the following questions.  
Each question carries 10 marks

(5 x 10 = 50 Marks)

9. a) Explain the historical development of Social Case work.  
(or)  
b) Discuss the case work setting in correctional institutions.
10. a) Briefly explain the values and skills in group work.  
(or)  
b) Explain the use of group work practice in the community.
11. a) Briefly explain the principles of community organization.  
(or)  
b) Community organization as a method in relation to other methods of social work.
12. a) Define Social Action and write its Scope.  
(or)  
b) Techniques and stages of social action.
13. a) What is the difference between social research and Social Work research?  
(or)  
b) What are the Tools of data collection?

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