

ADIKAVI NANNAYA UNIVERSITY:: RAJAHMAHENDRAVARAM UG – Life Skill and Skill Development Course Syllabus (2020-21)

MODEL QUESTION PAPERS

SKILL DEVELOPMENT COURSES) Semester: I

PAPER: INSURANCE PROMOTION

Time:2Hrs. Max Marks: 50

SECTION - A

Answer any **FOUR** questions. Each question carries 5 marks.

 $4 \times 5 = 20 Marks$

- 1. Functions of IRDA.
- 2. Point Insurance Services.
- 3. Five Insurance.
- 4. Sales promotion methods.
- 5. Customer Royalty
- 6. Insurance product promotion.
- 7. Types of Insurances.
- 8. Health Insurance.

SECTION - B

Answer **all** the questions. Each question carries 10 marks.

 $3 \times 10 = 30 \text{Marks}$

9. Explain the need and significance of Insurance.

(OR)

- 10. Briefly discuss the role of IRDA in Insurance promotions and regulations.
- 11. Write in detailed about life Insurance products and features?

(OR)

- 12. Discuss the doubts for health Insurance? Narrate the issues in helping customer in filing.
- 13. Write about the significance of general Insurance? Explain any TWO general insurance productives

(OR)

14. Explain the procedure in handling and dealing with the customers and enhancing the customer royalty.