

Sri Chintalapati Varaprasada Murthy Raju
Government Degree College, Ganapavaram, W.G.Dist. A.P.

Estd. 1972
 Affiliated to Adikavi Nannaya University
 Accredited 'B' by NAAC
 ISO 9001:2015 Certified



Website: gdcganapavaram.ac.in

Mail Id. ganapavaram.jkc@gmail.com

Tel. 08818-295651 & 9985126333

Mechanisms for submission of online/offline students' grievances:

The College was established in 1972 by a renowned Gandhian leader Sri Murthy Raju. Since inception, it has been implementing the guidelines of the Regulatory Bodies with all commitment for a ragging-free academic environment. The College established the statutory bodies and committees including **Grievance Redressal Committee**.

- Grievances are submitted by students or staff either online or offline and they are properly recorded in the register as well as mentor-mentee record sheet.
- There are three online platforms available for all stakeholders on the college website for submitting grievances.
 1. <https://forms.gle/rucoNZnySbq6YzTh6>
 2. <http://103.39.134.234/cce ICTS/>
 3. <https://samadhaan.ugc.ac.in/>
- The grievances received through the link-1 are redressed in the college at three levels, depending upon the gravity of the issue raised.
 1. Mentor level,
 2. GRC level, and
 3. Principal level.
- As the College has an institutionalized best practice - Mentor-Mentee System - the mentor concerned looks into the issue, records it in the Mentee profile sheet and interacts with the student concerned where necessary. He/She makes sincere efforts to redress the grievance at mentor level.
- Grievance Redressal Committee (GRC) meets every month/bi-monthly and reviews the grievances received if any. However, if the situation demands, it conducts immediate meetings and discusses the issue in grievance. The GRC

interacts with the students and tries to redress the issue with intimation to the Principal.

- GRC looks into various issues in the campus including:
 - ragging,
 - harassment,
 - indiscipline,
 - verbal abuse,
 - discrimination of any kind,
 - lack of amenities etc.
- If any grievance is beyond the redressal capacity of the GRC, it takes the issue to the notice of the principal who convenes a staff council meeting or CPDC meeting where necessary, and redresses the grievance. Sometimes, grievances like the medium of instruction cannot be redressed by the principal also. Then, the issue is represented to the higher authorities or concerned officials.
- The grievances received through the link-2 are redressed by the state government. The Govt. of Andhra Pradesh provided a separate online platform for submitting grievances by students or staff. Its link is mandatorily available on the websites of all HEIs in the state.
- The grievances received through the link-3 are looked into by the UGC. The University Grants Commission provided a separate online platform for submitting grievances by students or staff. Its link is kept available on the college website.
- Apart from online platforms, there is a complaints/grievances box for receiving written grievances. The grievances in the box are collected by the GRC and redressed, following due procedure as explained earlier.



Principals
 PRINCIPAL
 PRINCIPAL
 S.CH.V.P.M.R. Govt. Degree College
 GANAPAVARAM-534198. (W.G.D.)

SRI CHINTALAPATI VARA PRASADA MURTHY RAJU GOVERNMENT DEGREE COLLEGE

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NEWS @ GDCGNP

Submit your grievances to College ✓

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College News Letter - నవకల్పన
(New Imagination)

Student Induction Program SIP
2022-23



- 5.1_compressed.pdf (Removed)
- 5.1.pdf (Removed)
- GRC proc21-22.pdf (Removed)

Grievances Submission Form

The students, staff, alumni and all other stake holders of SCHVPMR Government Degree College can submit their grievances related to any area of the College functioning including teaching practices, examinations both internal and external, and internal evaluation system etc. The grievance once received will be redressed within a span of 24 to 72 hours as per the feasibility of the grievance.

* Indicates required question

1. 1. Name of the person submitting a grievance *

2. 2. Relation with the College *

Mark only one oval.

present student

present staff member

alumni

others

3. 3. If present student, write your Admission number & program studying; if alumni, write your Admission number/Batch and program studied; if others, write your details *

4. 4. Mobile number *

5. 5. Contact address *

6. 6. Area of grievance *

Mark only one oval.

- Teaching
- Examinations
- Evaluation
- Ragging or harassment
- Others

7. 7. Briefly explain the grievance *

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Google Forms

Grievances Submission Form

3 responses

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1. Name of the person submitting a grievance

3 responses

N Mohan Krishna

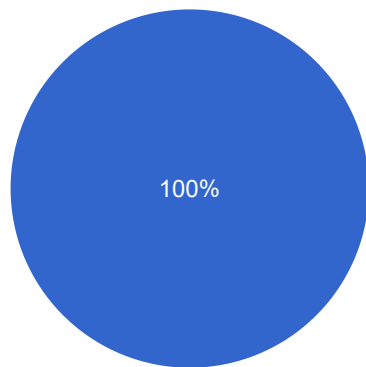
Perfect

Bodigadla.Ajaybabu

2. Relation with the College

 Copy

3 responses



- present student
- present staff member
- alumni
- others

3. If present student, write your Admission number & program studying; if alumni, write your Admission number/Batch and program studied; if others, write your details

3 responses

B.com(CA)

Hhhhh

No



4. Mobile number

3 responses

9494345508

9392224457

8897306259

5. Contact address

3 responses

Ganapavaram degree college

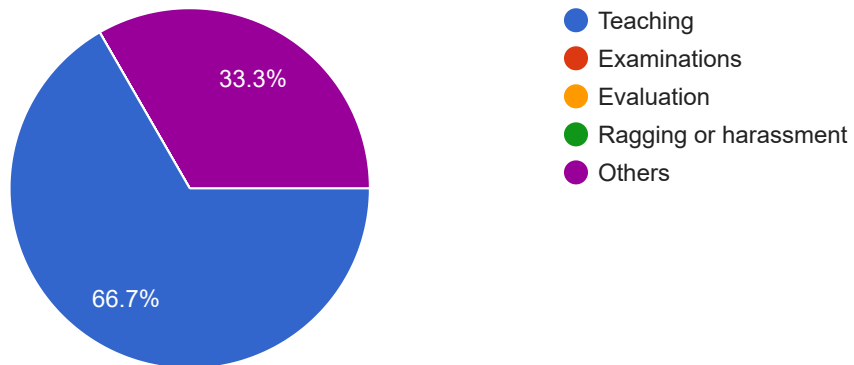
Chnamilli

Ganapavaram

6. Area of grievance

 Copy

3 responses



7. Briefly explain the grievance

3 responses

24 to 72 feasibility hours

Super

No grievance

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- 5.1.pdf (Removed)
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HOME ABOUT US FEEDBACK

WELCOME TO
ONLINE GRIEVANCE
REDRESSAL SYSTEM

LOGIN ACCOUNT

-Select User-

Username/Email

Password

Enter Captcha

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Sri Y. S. Jagan Mohan Reddy
Hon'ble Chief Minister
Andhra Pradesh



Sri Botcha Satyanarayana
Hon'ble Minister for Education
Andhra Pradesh

Happening Now !!



We recorded new Grievance at
16 hrs,5 min ago



Grievance is not yet allotted to
officer.



TOTAL COMPLAINTS

Total Grievances
391



Pending Grievances
199

er Education & Spandana



Resolved Grievances
192

Register Your Grievances Here



Ramala Rao IAS
Additional Secretary to Govt.
Education, AP



Student



Staff



Retired Employee



Dr. Pola Bhaskar IAS
Commissioner
Collegiate Education

QUICK SERVICES

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