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6.2.2 Implementation of e-governance in areas of operation

2. Finance and Accounts

FINANCE AND ACCOUNTS

1. Salaries through e-portals like CFMS

The salaries, along with all other emoluments, of the staff are disbursed through the Comprehensive Financial Management System (CFMS) controlled by the Finance department, Government of Andhra Pradesh.

CFMS Overview:

Comprehensive Financial Management System (CFMS) is an enterprise level application, being designed, developed and implemented by Andhra Pradesh Centre for Financial Systems and Services (APCFSS) on behalf of the Finance Department, on the SAP S4 HANA platform. The broad outcomes envisaged from the implementation of the CFMS project include a 'Single Source of Truth' across the Enterprise (i.e. the State) accessible by all the stakeholders of the system, real time information availability, facilitate agility in decision making, speed and certainty of service delivery, convenience to all the Stakeholders, minimal reconciliations and improved financial discipline in the State.

The Key Objectives of CFMS are:

- Enterprise wide approach implies that the CFMS solution would be based on a
 holistic approach breaking the departmental barriers/ information silos to
 facilitate informed decision making considering the comprehensive view of state
 of affairs.
- Effectiveness is doing the RIGHT things and in the context of the CFMS solution it connotes result-orientation, prioritization and optimum resource utilization, control and monitoring, timeliness and policy support.

- Efficiency is doing things RIGHT and in the context of the CFMS solution it connotes speed, accuracy, consistency and reliability, minimum manual interface and return on investment
- Accountability refers to stakeholders taking ownership for their actions and decisions across the value chain.
- Transparency refers to timely and accurate dissemination and disclosure of information, data and decision process to the concerned stakeholders.
- Stakeholder convenience implies that the stakeholders (ministries, departments, auditors, employees, pensioners, citizens, suppliers, contractors, parties, etc.) perceive benefits in using the system.
- Sustainability of the system in the long and short term.

SCOPE

Based on the envisaged vision and objectives, the overall scope is classified into 7 broad key process areas (KPAs) - Budget Management, Revenue Management, Expenditure Management, Debt & Investment Management; Human Resources Management and Ways & Means Management. Based on this classification, high level and granular level objectives and sub-objectives identified in each of these KPAs are:

- 1. Improved capability of Planning and Budget Management through a collaborative approach between various divisions of the FD and other State Government departments ensuring reduced budget preparation and distribution cycle time with the latest of current year's data being considered to project for the next year; availability of real time decision support system for budgetary control and monitoring; reduction in repetitive and unproductive work including reduction in use of paper; and control on over drawls/ fraudulent drawls.
- 2. Improved Revenue Management by developing a seamless system of capturing and monitoring (at an enterprise wide level) revenue targets, collections/refunds and realization on a real time basis enabling greater control over misclassification and strengthening revenue collection mechanism by introducing easier means of payments (e-receipts) to Government, widespread reach and minimal reconciliation by ensuring single source of information.
- 3. Improved Expenditure Management that would include:
 - Real-time monitoring of all the payments with monthly/ quarterly/annual budgets;
 - 100% budget control without causing any hardship to stakeholders;
 - Single source of truth with respect to expenditure;
 - Reduction of paper/ manual work;
 - Greater control over misclassification;

- Workflow automation with a provision to monitor physical target with financial progress;
- Allocation of responsibility of expenditure control at the department level;
- Streamlined flow of bills ensuring evenly distributed load across all periods;
- Reduced tedium/ hardships in presentation/ realization of bills at the DDO level;
- Focused pre-audit on large expenditure; and
- Advanced authentication procedures using Aadhaar based Biometrics and digital signature services;
- Adequate system of monitoring of PD accounts
- 4. Improved Accounts Management that would include:
 - Single source of information meeting analytical requirements of all the stakeholders;
 - FD to have all possible information on State Accounts from its own sources;
 - Minimal reconciliations amongst AG, Treasuries, State Government Departments., Banks etc.;
 - Real time availability of accounts ensuring speedy finalization of monthly and annual accounts;
 - Exception / risk based audit and inspections and monitoring of draft audit paras enabling timely and effective audit;
 - Reduction of paper/ manual work; and
 - Making available employee related debit and credit information through multiple delivery channels
- 5. Improved Debt and Investment Management that would enable availability of complete information on a real time basis on debt, loans, investment and guarantees outstanding at the State/ Department/ subordinate offices and PSElevel including complete life cycle management of debt/ loans, guarantees and investments.
- 6. Improved Human Resources Management that would allow real time view into the employees of various categories and facilitate their hire to retire life cycle event management; pension management and processing of payroll.
- 7. Improved Ways & Means Management that would include a real time decision support mechanism to key functionaries of the FD including a system enabling cash flow projections and management mechanism and minimal/ timely reconciliations.

SERVICES PROVIDED BY CFMS

The identified services under the Comprehensive Financial Management System (CFMS) are broadly categorized amongst the Government to Government (G2G), Government to Citizen (G2C), Government to Employee (G2E) and Government to Business (G2B) areas to cover the broad gamut of Government and its stakeholders.

GOVERNMENT TO GOVERNMENT (G2G)

Finance Department

Faster and efficient Budget Preparation to Budget Distribution cycle. Effective collection, recording, accounting and optimal utilization of state finances. Strengthened coordination with other departments for Disbursement from budget, Bill processing and approvals, PD account maintenance and Revenue collection analytics. Enhanced treasury support functions. Active communication with external stakeholders such as GSTN, RBI, Payment Gateway, Agency Banks and AG Office. Easy and user friendly maintenance of fund centers, HOAs and financial year guidelines.

Heads of the Department

Budget Allocation requests, Budget Distribution sanctions and approvals. Enhanced ways of budget redistribution, additions, re-appropriation and surrenders. Online integration with external systems and users such as AG, Banks, RBI, GSTN etc. Enhanced monitoring and control of the finances allocated to SCO and DDO offices.

Treasuries

Seamless and automated Budget control mechanisms using BAC(Budget availability Check) at various bill lifecycle stages. Online Bill submission, processing, tacking and payments including enhanced Refund management process. Online Payment process & accounting including scroll from RBI e-Kuber platform. Enterprise level automated reconciliation, error resolution & reporting of both payments and receipts. Controlled and centralized payroll as well as payment system. Enhanced interface with AG office for synchronized reporting and audits. Granular level reporting using advanced analytics systems. Real-time Receipts and Expenditure information using advanced analytics.

Drawing and Disbursing Officers (DDOs)

Real time budget updates, Online Bill submission, tracking and payment. Online receipts.

RBI

Faster credit of receipts to states account. Timely and accurate scrolls of online payments and receipts. Error free reconciliation systems and processes.

AG

Direct and seamless accessibility to the data/information.Rapid and focused audit processes.Synchronized control over financial reporting by Treasury & Finance department. Paperless interactions between State and AG offices.

GSTN

Regular updates of GST collections for the state using synchronized interfacing methods. End of the day reconciliations and automated error resolution procedures including exchange between RBI, GSTN and CFMS. Layered authentication for secure modes of communication between the systems.

GOVERNMENT TO CITIZEN (G2C)

Citizen (Service Requirement)

Challan payments/refunds using manual and online payment gateway methods (Debit or Credit card/Net banking etc.). Challan/Payment Status check. SMS status and acknowledgements of payments or refunds. Enhanced user interface including mobile platforms.

Social Security Pensioners

Enhanced Social benefits delivery. Direct & real-time benefit transfer to the individuals after a multi-layered authorization. Aadhar based Biometrics. Digital Signatures.

Taxpayers

Enhanced Social benefits delivery. Direct & real-time benefit transfer to the individuals after a multi-layered authorization. Aadhar based Biometrics. Digital Signatures.

GOVERNMENT TO CITIZEN (G2C)

Businesses/Service Providers

Multiple payment gateway options to provide ease of doing to the citizens. This will ensure all modes of payment acceptance such as Net banking, Debit card, Credit card etc.

Banks

Daily e-scrolls with synchronized interfacing.

Unique reference id based exchange of data for easier reconciliation between Banks, Payment Gateway(s) and RBI.

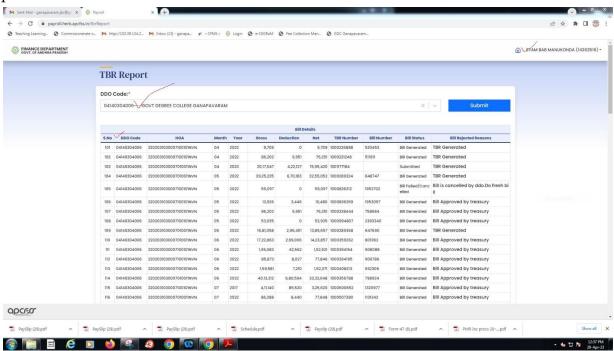
GOVERNMENT TO EMPLOYEES (G2E)

Employees

Self-service for maintenance of employee information e.g. Name, Address, PAN, Aadhaar etc.Online creation of employee challans for Loan repayments and other payments towards government.

Retirees

Challan payments/refunds using manual and online payment gateway methods (Debit or Credit card/Net banking etc.). Challan/Payment Status check. SMS status and acknowledgements of payments or refunds. Enhanced user interface including mobile platforms.



2. Fee Collection through F-Map

For fee collection, the college uses F-Map. This payment facility is made available only for fresh admissions into 1st Year Degree Programs for the academic year 2022-2023, all other years / semesters must use mobile applications to make payments.

